



Executive Solution Guide

N-Compass can help your organization tackle the network challenges that your team faces everyday. N-Compass is an easy, cost-effective way to address your availability and performance management needs by bringing your heterogeneous environment into a single interface, a central point of IT management.

Business Challenges

Staffing

I need more IT staff to manage my IT infrastructure, but there is a staffing shortage. What is the answer?

High Costs

I need an IT infrastructure management solution, but don't want to pay the high costs normally associated with it.

Downtime

My business cannot afford any downtime. How can I be more proactive and reduce the risk of critical downtime?

Support Challenges

I need expert support, worldwide.

In addition to the business points listed above, your IT decision makers typically face the following technical challenges on a daily basis:

Technical Challenges

Real-Time reporting

HTML and PDF reports in both table and graph format. Availability reports for multiple devices and services. Service History reports to analyze detailed performance over time. Service level reports that display aggregate states for specific time periods.

Identifying the Issue

Is the problem with the network or the server or the Internet? How can I manage this multi-device environment?

Notification

My servers are mission critical! How can I receive immediate notification in the event of a failure?

Deployment

Traditional management software programs are difficult to install and can take weeks or even months to properly configure.

N-Compass can help your organization address both the business and technical challenges experienced by your team. N-able Technologies has the solution for you —

N-Compass. For a more in-depth technical view of our comprehensive solution, please see our N-Compass Technical Solution Guide.

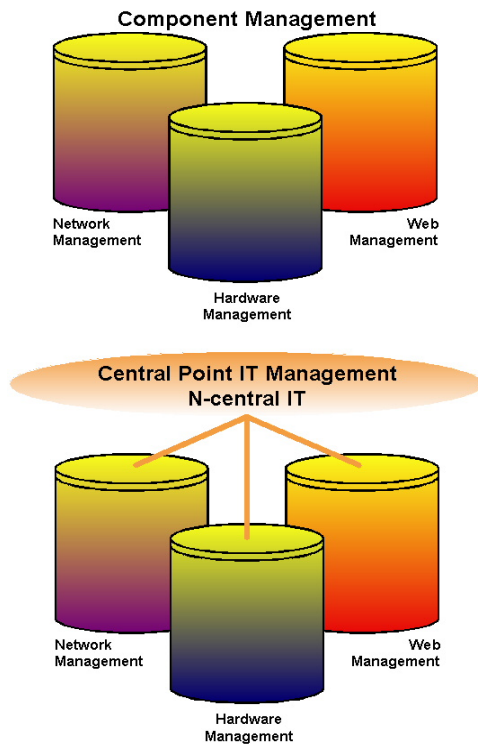
The following is a summary of the N-Compass solution:

- **Proactive IT management**
Ability to do predictive analysis and capacity management. By tracking and managing key metrics, you can predict the need for extra capacity with a server or network. By setting the thresholds for HDD, CPU, Swap and Traffic, you can be alerted when these metrics reach warning states - indicating the need for extra capacity. If you use the N-Compass Service History report, you can trend the utilization of DriveSpace, and CPU/Memory saturation. This can be used to predict the over utilization of a machine and the need to schedule upgrades weeks or even months in advance.
- **Expands your coverage**
With N-Compass, your IT infrastructure is monitored 24 hours a day, 7 days a week. Plus, the Web interface allows your IT infrastructure to be managed from anywhere in the world. Eliminate wasted (expensive) service calls – know if problems are Internet related (core router down) or Local Network related (require visit).
- **Historical information**
N-Compass provides you with historical information about your IT infrastructure. Access to this data can help you identify areas of future concern and enable you to plan your IT roadmap accordingly.

N-Compass provides immediate benefits, including:

- Faster time to implementation
- Reduced capital expenditures
- Reduced need to hire and train additional IT staff
- Increased overall staff productivity
- Help with identifying key growth areas

Central Point IT Management



N-Compass is a business-critical tool. Your network stability will benefit from a Central Point of IT management solution, all from a single Web-based interface. Now you can effectively measure and track your overall IT performance with 24x7 availability and performance management.

N-Compass provides access to long-term historical information about your IT infrastructure, which means your IT decision makers have the data they need to take a proactive approach. The result is a significant increase in competitive advantage through the reduction of costs and downtime, and through greater overall efficiencies.

Scenario

For many businesses, the Internet has become their predominant interface to a global customer base. In such a scenario, it is crucial to ensure that your Web infrastructure is available and operating at peak efficiency. N-Compass manages your critical Internet services around the clock, alerting you in the event of a problem. N-Compass will monitor any number of servers and a multitude of services such as mail, news, Web, and much, much more.

End User Benefits

Peace of mind

Provide your customers with the peace of mind they deserve. With the help of N-Compass, you can be their network watchdog enabling them to focus on core business functions.

Notification of a failure

N-Compass provides you and/or your customer's immediate notification of an alert status enabling team members to become proactive rather than reactive. As a back up, N-Compass provides escalation notification in the event that the first notification is missed.

Notification of a threshold passing

By setting thresholds, you and your customers will have the ability to predict and eliminate problems before they ever affect the network. N-Compass provides you with leading indicators to help you solve business-critical network performance problems, before they become major issues.

Provides historical data of the network

Whether your customers are expanding their business, rolling out a new application, or rationalizing their IT spending, they need the right information to make effective, strategic decisions that provide a proven, measurable return. N-Compass provides you and your customers with invaluable historical data regarding their network, enabling them to make informed business decisions.



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